

Post-Interview Script [Mentor + Mentee]

Instructions for Researcher:

These questions will be asked during a final video chat at the end of the study. In the essence of time and attention, likert scale questions will also be asked during this time. These question are both for the mentee and mentor - specific questions are labeled and color-coded: purple is for everyone, blue is for mentors-only, and red is for mentees-only.

Thank you again for taking the time to meet with me today. My name is [name] and I'm [job title, description of job, employer].

Today, we'll be reflecting on your participation in the Stack Overflow Mentorship program.

As previously mentioned in the consent form, we'll be recording this conversation. If at any time you would like me to stop the recording let me know. Your identity will remain anonymous.

As a reminder, there are no right or wrong answers here - I'm not testing you or quizzing you or looking for a particular answer. I'm simply interested in your honest opinions and thoughts about Stack Overflow and the mentorship program.

With that being said, do you consent to participate? [Yes/No]

Great. I'll begin the interview. *[BEGIN RECORDING]*

Okay, I've started the recording.

Mentorship Experience - Mentors Only

"On a scale from 1 to 5, please rate your agreement with these statements about your experience as a user of Stack Overflow. 1 being strongly disagree, 5 being strongly agree."

[random order]

- I feel comfortable mentoring a user through creating a question on Stack Overflow
- I feel comfortable suggesting changes to a question to a mentee
- I feel confident in my mentorship abilities
- I found value in my experience participating in the mentorship program
- I feel that my mentorship made a difference in the quality of questions on Stack Overflow
- I feel like part of the Stack Overflow community
- Communicating with other mentors during the experiment was important to me

Site Participation - Mentees Only

“On a scale from 1 to 5, please rate your agreement with these statements about your experience as a user of Stack Overflow. 1 being strongly disagree, 5 being strongly agree.”

[random order]

- I feel comfortable posting a question on Stack Overflow
- I feel comfortable answering a question on Stack Overflow
- I feel comfortable commenting on Stack Overflow
- I know how I'm supposed to post on Stack Overflow
- I feel that all of the easy questions on Stack Overflow have already been answered
- I worry that my question might be a duplicate
- I feel like my question is important
- I feel comfortable editing a question
- I worry that my posts will be harshly criticized by other users on the site
- I feel uncomfortable interacting with and relying on help from strangers online
- I feel intimidated by the large community of users
- I find it difficult to abstract away proprietary aspects before asking a question
- I feel like part of the Stack Overflow community
- I think figuring out unspoken social etiquette and community standards is too much work

[Chat about any strong agree/digress]

+ questions at the end:

- This mentorship exercise has been a positive experience
- This mentorship exercise has been a useful experience
- I would recommend this mentorship exercise to a developer friend
- I would participate in a mentorship exercise like this again

Open Response Questions

1. Did the mentorship meet your expectations? Why/not?
2. *[mentees only]* How would you describe your communication with your mentors?
3. *[mentors only]* How would you describe your communication with your mentees?
4. *[mentors only]* How would you describe your communication with fellow mentors?
5. What was the most important aspect of this experience to you?
6. Do you have any other thoughts or feedback about your experience?

[Stop the recording]

Thank you for your time and your help during this experiment.